

GENERAL CONDITIONS OF SALE  
CAMPING LES PINEDES \*\*\*\*\*  
RESERVATION

The reservation is only effective after the following two conditions have been met:

1/ Receipt of your booking contract duly completed and signed, accompanied by a deposit calculated as follows

- Accommodation rental: 30% of the amount of your stay + 20 € non-refundable booking fee.

- Camping caravanning: 150 € per week started + 20 € non-refundable booking fee.

2/ Agreement and confirmation of your reservation, by e-mail, from the campsite upon receipt of the deposit.

3/ Access to the campsite is only allowed to the persons whose name appears on the rental contract.

#### PAYMENT OF THE STAY

For pitch bookings: payment of the stay must be made at the latest the day after your arrival.

For mobile homes and chalets: payment must be made at least 30 days before the date of arrival.

Payment methods accepted: cash, bank cheque, holiday vouchers, credit cards (VISA or Master Card only).

The booking fee is not refundable.

#### LATE ARRIVAL, EARLY DEPARTURE

The amount of the stay will be calculated according to the booking dates mentioned on the contract.

In case of arrival after 7 p.m. it is imperative to inform the reception.

No discount will be given for late arrival or early departure.

A delay of 24 hours from the date of the contract is granted. After this period and without any news from you, the management reserves the right to take back the pitch or the rental.

#### CANCELLATION

(By registered letter with acknowledgement of receipt)

For any stay cancelled more than 30 days before the planned date of arrival: the deposit will be retained by the campsite and represents the payment of cancellation fees.

For any stay cancelled less than 30 days before the planned date of arrival, or in case of no-show at the campsite: the total amount of the stay is due and retained.

The booking fee will not be refunded under any circumstances.

We advise you to take out cancellation insurance with your insurance company.

#### SPECIAL CONDITIONS FOR RENTALS

The equipment in each mobile home or chalet is subject to a detailed inventory. The tenant is required to check it on arrival and to report any anomaly to the reception desk before midday the following day.

Two deposits will be required on arrival. One of 300 € to cover any damage to the accommodation. One of 80 € for the cleaning, if you do not return the accommodation in the same state of cleanliness as on your arrival.

#### ANIMALS

Animals are only allowed on the campsite after presentation of an up-to-date vaccination certificate and the agreement of the manager. They must be kept on a lead. Dogs of 1st and 2nd category are not allowed.